



Confidence comes with every card.®



# NaviNet – your Blue Cross Complete provider portal

NaviNet makes it easier for you to get member information quickly and securely without the hassle of making phone calls.

Enroll on the NaviNet provider portal to:

- View eligibility status and effective dates
- View benefit information
- Access panel rosters
- View detailed claims status information
  - Investigate claims
- Identify care gaps
  - Close care gaps
- Enter prior authorization requests and upload supporting documents
- Access financial reports



We encourage your office to enroll on [NaviNet.net](https://navinet.net)\* to get immediate access to your Blue Cross Complete members. Go to [NaviNet.net](https://navinet.net)\* and click on **Providers Sign Up for NaviNet**.

If you have questions, contact your Blue Cross Complete provider account executive or Blue Cross Complete Provider Inquiry at **1-888-312-5713**.

\*Our website is [mbluecrosscomplete.com](https://mbluecrosscomplete.com). While website addresses for other organizations are provided for reference, Blue Cross Complete does not control these sites and is not responsible for their content.

NaviNet is a contracted vendor that provides a payer-provider web portal on behalf of Blue Cross Complete through which member information can be accessed including but not limited to tracking claims status.