



**MEETING AGENDA**  
**Friday May 19<sup>th</sup> , 2023 9:00 am – 3:00 pm**



**Location: Comfort Inn**  
**2187 University Park Dr.**  
**Okemos, MI 48864**  
**(517) 347-6690**

**PLEASE JOIN US!**

---

**Welcome to 2022/2023 MRCA Membership Year!!!**

**\*\*\*\*\* Please send your Payer questions to [kayers@advomas.com](mailto:kayers@advomas.com) and [patricia.steele@trinity-health.org](mailto:patricia.steele@trinity-health.org) \*\*\*\*\***

**8:30 am Registration**

**9:00 am Third-Party Updates**

- ▶ MHA (Vickie Kunz)**
- ▶ BCBS (Jacquie Harding)**
- ▶ JVHL (Baili Abate)**
- ▶ MCLAREN (Ken Axtell)**
- ▶ MERIDIAN (Kim Lubbers available for questions)**

**Break – Kicking off after our break, will be our speaker for May 2023**

**10:30 am Day Equisquiza – Impacts of the Medicaid Re-Enrollment process effective 4-1-23. (April Fool's Day. Really!)**

Day will separate the time-sensitive action items - Medicaid H&W, Managed Medicaid challenges and the powerful internal team. Explore incorporating a Patient Financial Navigator concept who leads the ongoing communication between H&W and the facility. Potential ripple impact areas are also included.

**12:00 pm Lunch and networking**

**1:00 pm Continuation of Third Party Updates**

- ▶ **MDHHS ( Amanda Klein)**
- ▶ **Coventry (Jennifer Crane)**
- ▶ **Blue Cross Complete (Pat Embry & Robert Bush)**
- ▶ **PHP ( Bethany Dumond)**
- ▶ **Priority Health (Bridgette Jackson)**
- ▶ **Molina (Tania Mitchell)**

**2:30 pm Prize drawings**

---



Day Egusquiza brings over 40 years' experience in health care reimbursement, including 20 years in an Idaho hospital leading hospital revenue cycle operations, contracting, new program development, auditing and compliance implementation. Additionally, her experience includes eight years as a Director of a Physician Medical Management billing service which included completing an integrated business office between a hospital and a large multi-specialty physician clinic. She has been an entrepreneur in hospital and physician practice accounts receivable management and a leader in redesigning numerous organizations. Her work includes providing guidance as a compliance & reimbursement educator while providing operational insight on the revenue cycle impacts of disruption, lost charges, coding validation and yes, why I love Traditional Medicare's 2 MN rule. Day's strength is her ability to 'operationalize' complex regulations into teachable components.

Ms Egusquiza is a nationally recognized speaker on continuous quality improvement (CQI), benchmarking, redesigning, reimbursement systems and implementing an operational focus of compliance- both in hospitals and practices. She has been on the AAHAM National Advisory Council, HFMA National Advisory Council, is a past President of the Idaho HFMA Chapter & recently received the Lifetime Achievement Award. She has been highlighted in JCAHO's *Six Hospitals in Search of Excellence*, Zimmerman's *Receivable Report*, HFMA's *HFM* and *Patient Account*, *AHIA Prospective*, and numerous healthcare newsletters along with a contributing author to *2006 Health Law and Compliance Update*. She received the Idaho Hospital Association "Distinguished Service Award" for her legislative work and training on new indigent law. Attendees at HFMA's ANI rated her in the top 25% for each year she has presented, earning her the 'Distinguished Speaker' award.

Her greatest accomplishments are her four wonderful children and her eight fabulous grandchildren.

What makes her unique? She has been in the trenches with us!

## RESERVATION INFORMATION

[Click Here To Register](#)

(Even if paying by check)

As a MRCA member, there is no charge for regular meetings. We encourage guests to attend; however, there is a charge of \$75.00 per guest.

Guests can register in advance and pay online through the link above, pay by check at the meeting, or mail to McLaren Central Michigan 1221 South Drive, Attn:Renee Sheneman Compliance Department Mt. Pleasant, MI 48858.

Make checks payable to:  
MRCA



PLEASE REGISTER  
BY  
May 1st, 2023

**MRCA Member's cost: FREE    Non-Member's cost: \$75.00**

WITH SPECIAL THANKS WE GRATEFULLY RECOGNIZE THE FOLLOWING  
CORPORATE PARTNERS

GOLD SPONSORS



CLAIM SERVICES, INC  
407 W Galena Blvd.  
Aurora, IL 60506  
800 939 6997



SILVER SPONSORS

