1. Accessing CommunityCare

Users with an Optum Link can click the CommunityCare 2.0 tile to

launch the application:



For Primary Care Physicians, staff working on behalf of a Primary Care Physician, or Specialty Providers assigned to a Member's Care Team, assigned Members will display in the application.

2. Population Dashboard

Upon launching CommunityCare, you will be directed to the Population Dashboard which will provide quick access to new information about your Member population.



This Dashboard includes the following tiles:

- Care Plan
- Activities
- My Members
- Quality Measures
- Inpatient Admissions & Discharges
- Emergency Department Discharges

3. Care Plan

Identifies:

- Care Plans recently revised
- Care Plan pending review by the logged in Care Team Member

Click the **hyperlink** to access Care Plans pending review



Click the **hyperlink** to view the Care Plan

Reque	est Received							ate Priority Status N/A Pending		
Care Pla	n Rev v Member N	ame ReferiAck	nowledged Date: Ref	er Date	From Date 🗒 T	o Date 🗮 Pendin	, v Q 🕽	edged Date Priority Status		
	Member Name	Activity Type	Scheduled Date	Refer Date +	Refer by	Acknowledged by	Acknowledged Date	Priority	Status	
0.0-	THE OWNER	Care Plan Review	02/20/2018	02/20/2018	Selfer (Drepholicity	N/A	N/A	N/A	Pending	
0.	TAXABLE INCOME.	Care Plan Review	02/14/2018	02/14/2018	SHELL DOLLARS	NA	N/A	N/A	Pending	

)	United	lHealt	hcare							
		Commu	unity Plan							
			,		CARE	PLAN				
EMB	ER PRIMARY I	NFORMATION								
mber 1 mber 1 mber 1 mary (re Staf dicare	Name : DOB : Phone Number : Care Manager : f Phone Number : ID :		5-		()))))	Gender : Age : Address : City, State, Zip : Medicaid ID :			51	
NDI	TIONS	Condition			Category		Level		Created On	
	Diabetes Diabetes Hyperlipidemia Hypertension		Medical Medical Medical Medical			Pr Pr Se Se	imary imary condary condary	1/20/ 1/20/ 8/28/ 1/20/	2017 2017 2017 2017	
DIC rgie NO	ATIONS S/Sensitivities : Medicati	NKA	Dosage Star		rt Date	End Dr	ate	Frequency	- Sa	arce
	ds									
REI	es Feam									
REI	TEAM Name	Clinic/C	Prganization	ENT: Mana	tole/Type new Supervisor	Specialty Not Available	Phone	Fr	x Start 10.18/2017	Date
RE	EZAM Name	Chnic/C C&S Not Available	Organization	B INT: Mana Not Availa	tole/Type ger Supervisor ble	Specialty Not Available Family Practice	Phone	Fit	x Start 1018/2017 1/1/2016	Date
REI	IEAM Name	Clinic/C C&S Not Available ABC Clinic	Prganization	F INT: Mana Not Availa EXT: Nurs	tole/Type gen: Supervisor ble e	Specialty Not Available Family Practice Family Nurse Practi	Phone	- Fe	x Start 10.18.2017 1-1.2016 1.1.2018	Date
RE 1 NO	CEAM Name AL INTERVEN	ClinioC C&S Not Available ABC Clinic THONS	Pression	R INT: Mana Not Availa EXT: Nurs	tole/Type ges Supervisor dole e	Specialty Not Available Family Practice Family Nurse Practit	Phone	Fi Fi	x Start 1018/2017 1/1/2016 1/1/2018	Date
IRE 1 NO	EAM Name AL: INTERVEN Opportunity	Clinio/C C&S Not Available ABC Clinic THONS Geal Group	Prganization	F INT: Mana Not Availa EXT: Nurs	tole/Type ges: Supervisor bbe e Int	Specialty Not Available Family Practice Family Nurse Practic	Phone	Fr Fr	x Start 10.18.2017 1.1.2016 1.1.2018 Target Date	Date
RE 1 NO	EAM Name AL INTERVEN Opportunity Self Reported Chronic Disease	Clinic/C C&S Not Available ABC Clinic THONS Goal Group MG: Self Management	Goal Member is mapped management of the over the near year	R TNT: Mana Not Availa EXT: Nurs I with PCP ler in ir diabetes	tole/Type ges: Supervisor ble e Take your medic prescribed*****	Specialty Not Available Family Practice Family Nurse Practin reveation ations as	Phone humer Mamber Agrees to Goal - In Progress	Start Date 8/25/2017	x Start 10.18.2017 1.1.2016 1.1.2018 Target Date 9.25.2018	Date Term Long Term
RE 1 NO INIC	ALE INTERNEN Opportativ Self Report Chroac Disease 2017 \$57:05 AM	Clinico C&S Not Available ABC Clinic HIONS Geal Group MG: Self Management	Goal Member is engaged or other care provis management of the over the next year	R INT: Mana Not Availa EXT: Nurs with PCP fer in ir diabetes	tale/Type gels Supervisor e Take your medic pretcribed*****	Specialty Not Available Family Practice Family Nurse Practic ervention ations as	Phone Status Member Agres to Goal - In Progress	Start Date 8 25/2017	x Start 1012016 1.1.2016 1.1.2018 Target Date 0.25.2018	Date Tern Long Term
RE NO	ALE INTERVEN ALE INTERVEN Opportuity Self Reported Carous Drasse S 2017 5:57:65 AM Self Reported Carous Drasse	Clinic/C C&S Not Available ABC Clinic Ceal Group MG: Self Management Mo: Self Management	Gent Member is mapped or other case provis management of the over the next year Member is engagement or other case provis management of the condition over the next	R INT: Mana Not Availa EXT: Nurs is with PCP fer in ir diabetes is with PCP fer in ir heart set year	ColorType ger Supervisor ble e Take your medic Take your medic	Specialty Not Available Family Practice Family Nurse Practit revention ations as prescribed**	Status Status Member Agrees to Ocal - In Progress Namber Agrees to Coal - In Progress	5 Fe 8 25/2017 8 25/2017	x Start 10.18.2007 1.1.2018 7.1.2018 9.25.2018 9.25.2018	Date Tern Long Term Long Term
RE NO INIC NO 81 8 2	AL INTERVEN Same AL INTERVEN Operanity Salf Reports Salf	ClinicoC C&S Not Available ABC Clinac THONS Ceal Group Management No. Self Management	Coal Member is rengage or other one provi- management of the over the new year of the one year	R INT: Mana Not Availa EXT: Nurs is with PCP for in ir diabetes with PCP for in ir heart are an available for in are an available for in ir heart are an available fo	tole/Type ger: Supervisor ble c Take your medic prescribed**** Take your medic	Specialty Not Available Family Practice Family Norse Practic arrestilias attents as presented ⁴⁴	Plane Status Member Agrees to Goal - In Progress	5 5407 Date 2522017 82522017 82552017	s Start 10.18/2017 1/1/2016 1/1/2018 P 25/2018 P 25/2018 P 25/2018 P 25/2018	Date Term Long Term
RE 1 NO INIC NO 81 82	ALEANI Name ALEINTERVEN Self Reported Chance Desease 32 00178-57-05 AM Self Reported Chance Desease 32 00178-57-05 AM Percenal Gesh - Medical	Clinic/C C&S Not Available ABC Chine TIONS Geal Group MG: Self Magement MG: Self Magement MG: Advance Date:tives	Pressization Mombers is magage to character approximation of the composition of the Mombers is magage Mombers is magage Mombers and of life Mombers and a life Mombe	Ban Not Availa EXT: Nurs With PCP Jer in in dabetes with PCP Jer in in teast with PCP and the pcp ler in in teast set year the visibles are divided and PCP	ColorType Supervisor ble Take your medic Take your medic Educate member having Advance	Specialty Not Available Family Particle Family Notes Practic arrestics attions as attions as prescribel ⁴⁷⁴ and family on value of Directive completed	Plana Status Member Agrees to Goal - In Progress Member Agrees to Goal - In Progress Member Agrees to Goal - In Progress	5 Start Date 8.252017 8.252017 8.252017	x Start 50 12/2017 11/2016 11/2016 11/2016 9 25/2018 9 25/2018 9 25/2018	Date Long Term Long Term
INIC NO INIC IS: 87 IS: 87	ALE INVERTIVES ALE INVERTIVES Opportunity Charactonese Staff Reported Staff Reported Sta	Clisic/C CdS CdS Not Available ABC Close TIONS Cest Group Management Manageme	Pressituations General Member in empage or other care provi management of the very than with the Members in empage or other care provi or other ca	Not Availa EXT: Mana EXT: Nurs with PCP fer in ir diabetee vielt PCP fer in ir heart in heart in heart in heart with PCP is heart and PCP	tole/Type ges Supervisor ble e Take your medic prescribed**** Educate newsbe having Advance Educate newsbe	Specialty Not Available Family Practice Family Norse Practic envestion ations as prescribed ⁴⁴ and family on value Directives coupleted about the numeer of	Status Status Mander Agrees to Coal - In Progress Mamber Agrees to Coal - In Progress Mamber Agrees to Coal - In Progress	Start Date Start Date S252017 8/25/2018 8/25/201 8/25/20 8/25/20 8/25/20 8/25/20 8/25/20 8/25/20 8/25/20	r Saar 1012207 112016 112016 112016 112016 252016 252016	Date Long Term Long Term
ARE 1 \$NO INHO es: \$2 es: \$2 es: \$2	ALE INTERVER ALE INTERVER Opportantly Claratic Dense 2 2017 8 2705 AM Solf Reported Claratic Dense 8 2017 8 2705 AM Solf Reported Solf Reported Solf Reported Solf Reported Solf Reported Medical Medical Medical	Clinic/C C485 Not Available ABC Clinic TIONS Gast Group Management	Goad Maniber is magapa Control of the control of the average of the control of the average of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of th	NT: Mana Not Availa EXT: Nurv EXT: Nurv with PCP for in in diabetes with PCP for in theast with pcp for in theast witheast witheast with pcp for in theast witheast witheast with pcp f	CalorType ges Supervisor ble e Take your medic prescribed**** Take your medic faturate nember having Advance Educate nember the medication as	Specialty Net Available Family Practice Family Neuro Practice and Society of the Special Special Special and Special S	Plans Status Member Agrees to Ocal - In Progress Manaber Agrees to Ocal - In Progress In Progress	Start Date 8 252017 8 252017 8 252017 2 262018	x 5147 1012/017 112016 112016 112016 225018 225018 225018 225018	Date Term Long Term Long Term Long Term

Click "**Acknowledge**" to enter a Note and indicate the care plan has been reviewed and acknowledged



A confirmation message will appear, and an activity will be recorded in the Member's record that the care plan has been **acknowledged**



4. Activities

Click the hyperlink to view **Messages** sent by a Member of the Care Team



		100000			(a)	-	1.000
0-	Sent From	Care Team	rgpe internal	Missed Medication	Commit Heliof During a recent home with, it sound that there were more pails in the binduid be given in the binduid be given i don't believes whe has been being media as prescribed i created metabox with her and reviewed the reason she is taking such metabox the staking such metabox the staking act out the taking her metications as directed.	02/14/2018 02:21 PM	Files
Manager Manager <t< td=""><td></td><td></td></t<>							

Change the display to "**Read**," click the search button, and view previously read messages

Messag	es v Men	nber Name	From Date	🗓 To Date 📖 🤁	ad 🔽 🔍 🖊 🖊				
	Member Name	Sent From	Sent Type	Type	Subject	Content	Date Sent	Attachments	
٥-		in the second	Care Team	Internal	Missed Medications	Met with to check her medboxes. Found that she has been taking her medications as prescribed with the help of her new medbox.	02/20/2018 03:48 PM	Files	í
0-			Care Team	Internal	Missed Medication	Heliot During a recent home visit, Hourd hat there were more pills in bother stand the pile the date they were last filled. I don't believe she medication, were last filled. I don't believe she medication, I will complete a follow-up medication. I will complete a follow-up vesit with her latter this week and confirm she is lating her.	02/14/2018 02:21 PM	Elles	

To send a reply, click the widget and select "**View**":



Enter the response and select "Send":

IEW MESSAG	E				
Member Name :		Member ID :			
Sent Type :					
Subject :	Missed Medication				
SARA Hellol Durli were last fit is taking ea directed.	ng a recent home visit, illed. I don't believe she ach medication. I will cc	I found that there were more pills in has been taking meds as prescribed. I c mplete a follow-up visit with her later the definition of the second	bottles than the reated medbox was week and confir	2/14/ here should be given ith her and reviewed m she is taking her m	2018 2:21:46 PM the date they the reason she nedications as
Reply To :	SARA				
Response :	Thank you for provid medbox is successfu prescribed.	ing this information. Please let me know Il in helping to take her meds as	r if the *		
		Send Cance	1		

5. Quality Measure Performance Dashboard

From the Dashboard, change the display from Population to **Quality Measure Performance**:



This section displays a group of Quality Measures targeted for a specific State or Provider Practice:

Dashboard							
Population Qual	ity Measure Perform	nance					
Reporting Year: 2018 V Measure Group: MA TIN Provider V Incentive: All							
Measure Name	Measure Description	Adherent	Non Adherent	Total	Target	Gaps to Target	
CDC1 - Eye Exam	CDC1 - Eye Exam	17	17	34	70 %	7	
BC - Breast Cancer Screening	BCS - Breast Cancer Screening	218	45	<u>263</u>	80 %	0	ľ
COL - Preventive Screening	COL - Preventive Scr	eening <u>352</u>	139	<u>491</u>	80 %	41	
AWC - Preventive Visit	AWC - Preventive Vis	it (2	3	<u>5</u>	75 %	2	
	Measure Description CDC1 - Eye Exam BCS - Breast Cancer Screening COL - Preventive Screening AWC - Preventive Visit						

Measure Name: displays the name of the Quality Measure

Measure Description: displays the short description associated with the measure

Adherent: identifies the total

number of Members for whom this measure has been completed

Non Adherent: identifies the total number of Members for whom this measure remains to be closed

Total: identifies the total number of Members for whom this measure applies (both Adherent and Non Adherent)

Target: identifies the desired target percentage for completion

Gaps to Target: indicates the number of outstanding measures to be completed in order to meet the identified Target

Click the hyperlink to display the detailed Member information:

ashboard	lity Measure Perform	nance					
Reporting Year: 2018	Measure Group:	MA TIN Provider	✓ Incentive:	All		∽ ⊖	5
Measure Name	Measure Description	Adherent	Non Adherent	Total	Target	Gaps to Target	
CDC1 - Eye Exam	CDC1 - Eye Exam	17	17	34	70 %	7	Ţ
BOS - Breast Cancer Screening	BCS - Breast Cancer Screening	218	45	<u>263</u>	80 %	0	Í
COL - Preventive Screening	COL - Preventive Scr	eening 352	139	<u>491</u>	80 %	41	
AWC - Preventive Visit	AWC - Preventive Vis	sit (2		5	75 %	2	
CDC1 Ub41a Testing	CDC1 - HbA1c Testin	14	20	34	80.%	14	

The detailed Member information will display in the Quality Measures window:



This list can be exported to an Excel document, with customized data elements:

Dashboard	Care organi Search By:	zation: Sel	ect ect	¥		▼ □AI	O O NPE	Selo Additional Sear	ct ch Parameters:	v Select	Search Reset	
My Members Creatity Measures	Source:	Performa Measure	ance dashboar	rd 2018 🗸	A Set As Default	Citear Group:	MA TIN Pro	wider 💌		Saved Search: Select	in Progress	Q of Excel
Arest sales Arest sales Encharges My Calendar Exponsed Exponsed Respected Respected	0	Scorecant G G G	Last Name	First Nerve	008	Altruísta ID	Client Name	RESK SCORE 0 0	PSU SCORE NIA	AWC - Preventiv	1	Â
	н н (Total Care	25 v Bens	3 or page	teres L Mark J Balance Croup III / 20 Francisco V V Courty Manase Croup III / 20 Francisco V III Marke DOB Altranka D Cane Marke RIM KOOM program (20 Cone 0 NA 0 NA	× 1						

Check the box to "Select Columns" to be included in the export, or click the "Check All" box to export all available data fields:



Click the "Back" button to return to the Quality Measure Dashboard display:



A complete list of ALL Quality Measure Data can be accessed by clicking the side bar icon "Quality Measures"



A complete list of all Quality Measures to be addressed can be also be accessed by clicking "Not Addressed" hyperlink from the Quality Measures tile of the Population Dashboard



Clicking the "Scorecard" icon will display the gap-closure progress for an individual Member

Care organiz	ation:	Select		GALOO		NPE		Select		
search by.						Addmonal S	with Parameters	Select	Sourch	Beset
Enter se	sich name	Save Search	Serv & S	iet As Default	Chur	0			Saved Search: Select	* 🔅 Set as Default
Quality I	leasures									
Measure Vers	on	2020 *	Quality Measu	ne Group:	De	fault				n Progress 🕅 Export
	Scorecard	LastName	First Name	008	Altruista ID	Client Name	RISK SCORE	PSU SCORE	AAP - Age 20-44	AAP - Age 45-84
1.0			100	-					-	-
• : 🗊	6	_			-				-	
10.	0000	-	-	-						
10	0	-	-						A	2
+ 1 -	6	100								-
• E II				-						A
1.0	0		-	-					A	
1.11		-	-						1	-



Click the "Resolve Gaps for This Member" icon to view a complete list of gaps to be closed



6. My Members

Clicking the hyperlink on the My Members tile from the Population Dashboard "**New** Member (Last 30 days)" will display all Members assigned to the Provider within the past 30 days



Definitions

Altruista ID: A CommunityCare application unique member identifier

Risk: Risk indicates the likelihood of a patient admission or readmission within a specific time span.

Risk Score: A score helps with the determination of how risky a patient is for admission/readmission compared to others based on lifestyle characteristics and past events.

Next Contact Date: Date of next "scheduled" outreach to member. An Activity has a completion date scheduled in the future.

Assigned Date/Attribute Date:

The date the member was assigned to a Care Manager

PSU (Persistent Super Utilizer) Score: Persistent super utilizer is a risk score determined from multiple data sources, i.e. claims, diagnosis, inpatient events, etc. that suggests a member is at risk over a period of time (persistently high risk). These members have chronic health conditions and/or have had multiple inpatient re-admissions within a specific time frame and have been targeted for care management services.

A complete list of ALL Members can be accessed by clicking the side bar icon "**My Members**"

						1040					
Cary	- organization:	Select	•	U AIOO		NPt		Select	•		
508	icit ety:	Stied				Cherry	Farmel Damaster	Select			
						Abomonas	Search Parameters:	Seed		arca rosser	
	Enter search na	tte Seve	Search Sav	a & Set As Default	Cheer	•		Saved S	earch: Select		set as Default
	Members	Expected Risk									
-									-		
File	Select		Select	•	itow Sam	3		C	τ 🗠 🛽		* 影
		Last Name +	First Name	Altruista 10	DOB	Risk	Risk Score	Client Name	Next Contact	Assigned Date/Attribute Date	PSU Score
	1.0	100000		-				in the second			
	1.0	10000	-								
	1.0	10000									
	1.0	1000	10000		100.001			100.000			
	1.0		-			100					
	18	i manini		-	100000			100.000			
	1.0	10000	100								
	10	1000	1000	-	100.001			100.000			
	1.0	de contraction -			-						

Additional data fields can be added to the display columns by clicking the dropdown arrow, selecting the desired data fields, and clicking on the **"Show"** button. Clicking the **"Save"** button will save the display for the user.

mber .	Accessed	*										My Ci	10 abendar	Ale
	Care organiza	Analise: Sever Sever Sever Sever Sever Sever Sever Sev		NPE		Select								
**	Search Dy:	senter s		Client:		Select								
							Additional Sec	arch Parameters:	Select		Search 1	Reset		
-	Enter one	r rasch nom ben	Sear	0		Sa	wed Search: Sele	ect	• 🖂 Set as	Default	a			
and a second	My Memb	ers Expected R	isk In the	·	the sheet	Save	10			CT	0 🔊) 141	C
32		Last Nar	ne x F	PCP Last Visit Last PCP Appointment Next PCP Appointment	28	Risk	Risk Score	Client Name	Next Contact	Assigned Date:Attribute Date	PSU Score	PCP Last Visit	ER Visit	ts
ar .	10		10	PCP Name ER Vists		-								
	1.00		1	Appointment in 90 Days ADT in 90 Days										
	10	1000	100	No of Oco Dour	1.000							-		
	10													
	1.0				-									
	1.00													
	3.0	1000		and second	100.001							-		
	1.00				-									
	• I 🛙				-							-		
	H 4 0	2 3 4 5		H 25 * Detta per	0409							1-25 of 12	(67-Items	0

Member information can be exported to Microsoft Excel by clicking the "X" icon

	Er	Ger search	name	C	Save Search	Save & Set A	o Definit C	Texar	Ø		50	ved Search: So	lect	• 🗆 Set a	s Default	0
	My I	Aember Select	Expected F	isk Gel	• POPLMEN	or, ADT in 90 Dej	s • Show	Save	C			CT			8 141	(
			Last No		First Name	Altruista ID	D08	Risk	Risk Score	Citent Name	Next Contact	Assigned Date/Attribute Date	PSU core	PCP Last Visi	t ER Visit	e
Important some Lever Sanch: Sanch: Sanch: Sanch: Sanch: Sanch: Sanch: Sanch:																
Image: Second Secon																
	1	8											-			
	12	8			-		100.00							-		
	1	- 10														
	1	42			_					_						
	1															
	1	-	_		_	_										
	1	10														
	• •	10					-									

Check the box beside the desired data field to export, or select "Check All" to export all data



7. Using the Search Window

Member data can be filtered by using the search options at the top of the screen in the My Members, Quality Measures and Admissions/Discharges windows:

~	iel ·	1										My	Calendar	Aler
Care	organization:	54	fed		ALO 0		NPE		Select					
Sear	ch By:	Se	lect				Client:		Select					
							Additional Sear	ch Parameters:	Select		Search	Reset		
ſ	Enter search na	me	Save Search	Save & Set A	s Default C	licar	0		Sa	wed Search: Sala	act	* 🗉 Set a	as Default	Q
Filler	Select	• 0	POP Last V	Ist, ADT In 99 Day	st • Show	Save				C T 6			<u>الل</u> ا \$	G
			and a second		DOR	Rick	Entrate of the	Chent Name	March Constant	resting	PERSONAL PROPERTY.	TOTAL AND INC.	ST ER VIS	its .
		Last Nome /	PITTI NATIC	ABUIDAID	DOB				HUAL CONDUCT	Date Date	P AG ALMS			
	10	Lost Nome a	FUSI NATIC	ABUILAID	LOR				How Conset	Date		PCP Lan In		
		Last Nome a	PETERATIC	ABUIDAID					NOA COMMI	Date		rer can ra		
		Last Nome a	First name	ABUILAID					How Conserv	Date Attribute		PCP Lan In		
		Last Nome a	. Peri hane	ABUILAID			T		How Conserv	Date				
		Last Nome a	Petri Natic	ABURAID					No. Const.	Date				
		Last None 4	- Ferr Marke	ABURAID					No. Const.	Date				
		Last None a		ABUILA D						Date				
		Last None J		ABUILA D					Production at	Date				
		Last None J		ABUILA D						Date				

To filter the data by assigned Primary Care Provider, click the dropdown arrow beside "Care Organization" and select the associated organization. Click the Green Arrow button to update the data



Click the dropdown arrow beside "NPI" and a list of Providers associated with the organization will display. Check the box to select the desired Provider



Clicking the dropdown beside the "Search By" field will allow searching by Altruista ID, Member Name, or TIN



Additional filter options are available under the "Additional Search Parameters" dropdown



New values will display to allow additional filtering



After selecting the desired criteria, click the "Search" button. The search criteria can be saved by entering a "Search Name" and selecting "Save Search" or "Save & Set As Default" to make this the main search to display for the user. Select "Reset" to clear the search criteria and restore the default search settings.



Click the arrow icon to close the Search window

_	sed *											υy	Calendar	Aler
Care	organization:	Sele	đ	•	0 0		NPI:		Select					
Sea	rch By:	Sele	et				Client:		Select					
DOB	k:	From	Dole 🖭 To	Oste 🗉										
							Additional Sea	rch Parameters:	008		Search 1	Reset		
	Enter search nar	ne 🛛	Save Search	Save & Set As	Default C	Tear			50	ved Search: Se	lect	• 🗉 Seta	is Default	Q
2	Enter search na		Save Search	Save & Set As	Dotaut	lear	0	_	50	ved Search: Se	lect	• 🖂 Set	Calendar as Default	Aler
	y Members	Expected Risk	•											
File	y Members	Expected Risk	• POPLARV	het, ADT in 90 Day	• Show	Save	0			ст	20		8 Lai	C
Ftter	y Members Select	Expected Risk Last Name +	PCP Last V First Name	wit, ADT in 90 Day Altruiste ID	DOB	Siw Risk	Risk Score	Client Narrie	Next Contact	C T	PSU Score	PCP Last Ve	🖁 🚮	115 A
Fite	y Members E	Expected Risk Last Name +	PCP Last V First Name	uil,ADT in 90 Dwy Altruiste ID	DOB	Risk	Risk Score	Ckert Name	Next Contact	C T C	PSU Score	PCP Last Ve	🖁 📶 sa ervis	C
File	y Members E	• D	 PCP Last V First Name 	uil.ADT in 90 Day Altruista 10	DOB	Saw Risk	Risk Score	Client Name	Next Contact	C T C Assigned Dote Amribute Date	PSU Score	PCP Last Vi	🖁 🚮	115
File	y Members B Select I II I II I II I II	• Expected Risk	POP Last V First Name	NILADT IN 90 Day Altruiste ID	DOB	Save Risk	Risk Score	Client Name	Next Contact	CT	PSU Score	PCP Last Ve	SR ER VIS	ats
Fitter	y Members E	Last Name +	POP Last V First Name	hitt, ADT im 90 Days Altruiste ID	DOB	Risk	C Rink Score	Client Name	Next Contact	C T S	PSU Score	PCP Last W	8 Lill	ats.
File	Select	Last Name +	First Name	Altruiste ID	DOB	Risk	C Rak Score	Client Name	Next Contact	C T S Assigned Dote Amibute Date	PSU Score	PCP Last Ve	8 Lili	its
Ftter	y Members E	Last Name +	PCP Last V First Name	Altruiste 10	DOB	Risk	Reak Score	Ckent Name	Next Contact	CT	95U Score	PCP Last Ve	8 Litt	its
M	Y Members E	Last Name +	PCP Let V First Name	Attruiste 10	DOB	Sawe Risk	Risk Score	Client Name	Next Contact	C T S	95U Score	PCP Lost W	8 (ddl	its
FOW	Select	Espected Risk	PCPLast V First Name	hit.ADT in 90 Day	DOB	Risk	Rask Score	Client Name	Next Contact	C T C Assigned Dose Amribute Data	PSU Score	PCP Last W	8 (ddl	1 C
FOU	y Members E	Last Name +	PCPLast V First Name	Altruiste ID	DOB	Save Risk	Rask Score	Client Name	Next Contact	C T C	Sti Score	PCP Last W	8 Lat	l C
File	y Members	Espected Risk	PCP Last V	hit. ADT in 90 Days	or Show	Siw Risk	Rast Score	Client Name	Next Contact	C T C	PSU Score	PCP Last Vi	8 Lata	1 C

8. Inpatient Admissions & Discharges

The Inpatient Admissions and Discharges Population Dashboard tile allows for quick access to Members who have been admitted to or discharged from an inpatient facility or nursing home within the past 30 days by clicking the "New Admissions (Last 30 days)" and "New Discharges (Last 30 days)"



1	Aut	rorization + Ann	ssion/Discharger	Admit Date	From Date: 05/	15/2010 1	To Date: 07/18/2	019 🔟 Q	🕄 🛛 In progen				
						angen i			Config Cal	mins Receive (are Transition No	attrations 🗉	R Expert
		Last Name	First Name	Facility	Discharge Date	My Care Manager	Medicaid ID	Ack Admission	Admission Ack/Un Ack On	Admission Ack/Un Ack By	Ack Discharge	Discharge Ack/Un Ack On	Discharge Ack-Un-Ack II
. •	ł	-	100	227				-0	NOA	NA	0	505	1975
	1		-	1000				10	NA	NA	10	NA.	NA

The default 30-day display range can be modified increase or decrease the display range by click on the "From Date" or "To Date" calendar icons.



This list can be exported to an Excel spreadsheet, with customized data elements:



Check the box to "Select Columns" to be included in the export, or click the "Check All" box to export all available data fields:



9. Emergency Department Discharges

The Emergency Department Discharges Population Dashboard tile allows for quick access to Members who have been discharged from an Emergency Department within the past 30 days by clicking the "New Admissions (Last 30 days)" and "New Discharges (Last 30 days)"



The default 30-day display range can be modified increase or

decrease the display range by click on the "From Date" or "To Date" **calendar** icons

	AL	TC		drission D	scharge	Discharge D	N . From Date	06/1	\$/201	1	R 10	Date	07	718/2	010 1	Event Typ	e: A03 : Discha	• Class: Se	lect •	Q 2 🖿	progress	
								4		2	20	19					Config Columns	Receive Car	e Transition No	difications : ID	Export Export	to E
1			Last Nam	e First ?	4arne	008	Admit Date	, Su	Mo	Tu	950	Th	Fr 11	Sa	arge	Ack Discharge	Discharge AckUn Ack On	Discharge Ack/Un.Ack	My Care Manager	Medicald ID	Load Date	
	•	i	-	-		-	06/28/2019 00:00:00	2	3	4	5	6	7	8	2019		NA	NP.	N05		07/16/2019	1
	•	1	-	-			07/07/2019	16	17	25	19 26	20 27	21 28	22	2019	0	NA	NA	NIA		07/11/2019	
	•	1	-				07/01/2019 00:00:00	30	1 Thu	2 rsday	3	4	1	5	2019		NA	NIA	NØ.		07/03/2019	
	•	1	-			-	06/26/2019 00.02:00				Dech	arpet	Ind	05/25	12019	0	NA	NIS	NIA :		05/27/2019	
	•	1	-		-		06/25/2019				AD3 : Disch	arge E	End	05/25	62019	0	NA	NIA.	Nill		05/27/2019	

This list can be exported to an Excel document, with customized data elements

		unn	sionechacita	- ges											
-	A)T	 Adv 	vission Discharge	e Discharge	Di · From Date	05/18/2019	To Date: 1	07/18/2019	E Event Type	A03 Discha	Class Se	lect •	Q 2 🖬	progress
											Config Column	Receive Car	e Transition No	strications : 💷	(E
			Last Name	First Name	DOB	Admit Data	Facility Name	Event Type	Discharge Date	Ack Discharge	Discharge Ack/Un-Ack On	Discharge Ack/Un-Ack By	My Care Manager	Medicaid ID	Load Da
2	•	1	-	-	-		100	A03 Discharge/End Viel	07/02/2019	0	NUA.	NK.	NGA.		07/16/20
		1	-	-		-		A03 Discharge/End Visit	07/07/2019	0	N/A	NA	N68.	-	07/11/21
	•	1	-	-				A03 : Discharge/End Visit	07/01/2019	0	N/A.	NA)	100.		67/03/20
	•	1	-		-	227		A03 Discharge/End Visit	05/25/2019	0	10A	NA.	Noh		05/27/25
	•	1	-			2027		A03 Discharge/End	06/25/2019		REA.	NIK:	N/A		06/27/20

Check the box to "Select Columns" to be included in the export, or click the "Check All" box to export all available data fields:

