

UNITEDHEALTHCARE UPDATES AND OVERVIEWS

- MRCA 01/24/2020

AGENDA

- P4P Pay for Performance 2020
- Prediabetes Provider fax Blast
- LINK Updates – New Tab
 - Community Care
- Network Bulletin Updates
- Quick Reminders
 - VA CCN
 - IHR
 - DSNP

P4P Pay for Performance 2020

- UnitedHealthcare Community Plan is pleased to share updates with you to our Primary Care Provider (PCP) Pay-for-Performance Compensation program for 2020. The changes will start on January 1, 2020.
- Opportunity to earn monthly care coordination fees, with additional payments as part of the care coordination fee for Patient-Centered Medical Home (PCMH) designation
- Multiple quality incentive opportunities for meeting Healthcare Effectiveness and Data Information Set (HEDIS®) and state measures available to all primary care providers
- Fee For Service payments for all covered services
- Available Care Coordination Fees and requirements to receive them for 2020 are outlined below.

To qualify for the State Preferred PCMH Model level of care management fees, your practice must have passed the State Preferred PCMH application process managed by the Michigan Department of Health and Human Services (MDHHS) or be able to demonstrate that your practice meets the MDHHS Preferred PCMH model criteria.

To qualify for the United Model PCMH Practice level of care management fees your practice must submit documentation of current PCMH certification

**** 2020 updates posted on MRCA website or see your Advocate for the updates**

- Coding correctly for prediabetes will allow patient to be referred to one of our Diabetes Prevention Programs(DPP)
- ICD-10 Diagnosis Code: R73.03 – Prediabetes is an interim diagnosis to describe an elevated blood glucose level that is higher than normal but not yet high enough to be considered Type 2 diabetes.
- Fasting blood levels of 100 to 125 mg/dl is typically a diagnosis of prediabetes

Diabetes Prevention Programs(DPP) include:

- Lifestyle change programs
- Patients work with trained lifestyle coaches to help with change
- Classes to learn how to eat health, increase physical activity manage stress

DPP Requirements:

- Participates must be overweight and at high risk for developing diabetes

Who Can Participate

- At least 18 years of age
- Can Not be pregnant at time of enrollment
- Overweight (BMI > or =25)
- Have not been diagnosis as Type 1 or Type 2 diabetes with one of the following
 - HbA1c: 5.7%-6.4%
 - Fast Plasma Glucose: 100-125 mg/dL
 - 2 hour plasma glucose (after a 75 gm glucose load): 140-199 mg/dL
 - Previously diagnosed with gestational diabetes
 - Positive for prediabetes baes on the CDC Prediabetes screening test

Where to Find the DPP

- MIHEALTHYPROGRAMS.ORG
- www.cdc.gov/diabetes/prevention/lifestyle-program/about-prediabetes.html

**** Uni2KNOW Fax alert posted on MRCA website or see your Advocate for more information**

CommunityCare 2.0

- New Tab on LINK
- CommunityCare 2.0
- For PCP, PCP Staff, Specialty Providers
- Dashboard of your Members information titles include:
 - Care Plan
 - Activates
 - My Members
 - Quality Measures
 - Inpatient Admissions & Discharges
 - ER Discharges

**** Quick Reference Guide posted on MRCA website or see your Advocate for additional information**

- * 2020 UnitedHealthcare Care Provider Administrative Guide
 - Commercial & Medicare Advantage available on www.uhcprovider.com/guides
 - Updated Resource Kit (Quick Reference Guide) on www.uhcprovider.com/guides

- * Smart Edits – Documentation Edit added in 2020 (page 8)
 - Edit indicated by status code R1:294 on your 277CA clearinghouse rejection report

- * Bind On-Demand Health Insurance – New product available to employer groups (page 9-10)
Payer ID #25463
 - Cost certainty – No deductible or coinsurance. Clear copays available before seeking care
 - Broad network – Accesses a broad network of care providers, UHC networks and contracts
 - No referrals required
 - Coverage – preventive to emergency care, primary & specialist doctor visits, most diagnostic testing & prescription drugs, and treatment for chronic conditions, cancer and unexpected catastrophic events

Small set of plannable procedures with a variety of treatment options and locations, such as endoscopies or knee replacement, members can buy additional coverage (Add-Ins) at anytime. Member must elect this additional coverage at least three days before the procedure

- * 2020 Summary of Changes to Advance Notification and Prior Authorization Requirements (page 14) www.uhcprovider.com/priorauth

- * Radiology Program Procedure Code Changes (page 15-16)
 - * See the article for codes

- * Expanded Commercial Notification/Prior Authorization Requirements and Site of Service Medical Necessity Reviews for Certain Surgical Procedures (page 18 – 20)
 - * Deployment schedule provided Michigan falls under ‘Most States’
 - * Codes are listed in the Outpatient Surgical Procedures – Site of Service Utilization Review Guidelines on www.uhcprovider.com

- * Updates to Requirements for Specialty Medical Injectable Drugs (page 21-23)
 - * Drug added, Drugs Requiring Notification/Prior Authorization & Updated Drug Policies

- * Expansion of the Requirement to use a Participating Specialty Pharmacy Provider for Certain Medications – UHC Commercial members effective 4/1/2020 (page 31-37)
 - * Applies to drugs listed in the article when dispensed in the outpatient hospital setting excluding Emergency Room. Hospitals should source the drug from the indicated specialty pharmacy

National Drug Code (NDC) Requirement Professional and Facility Policy

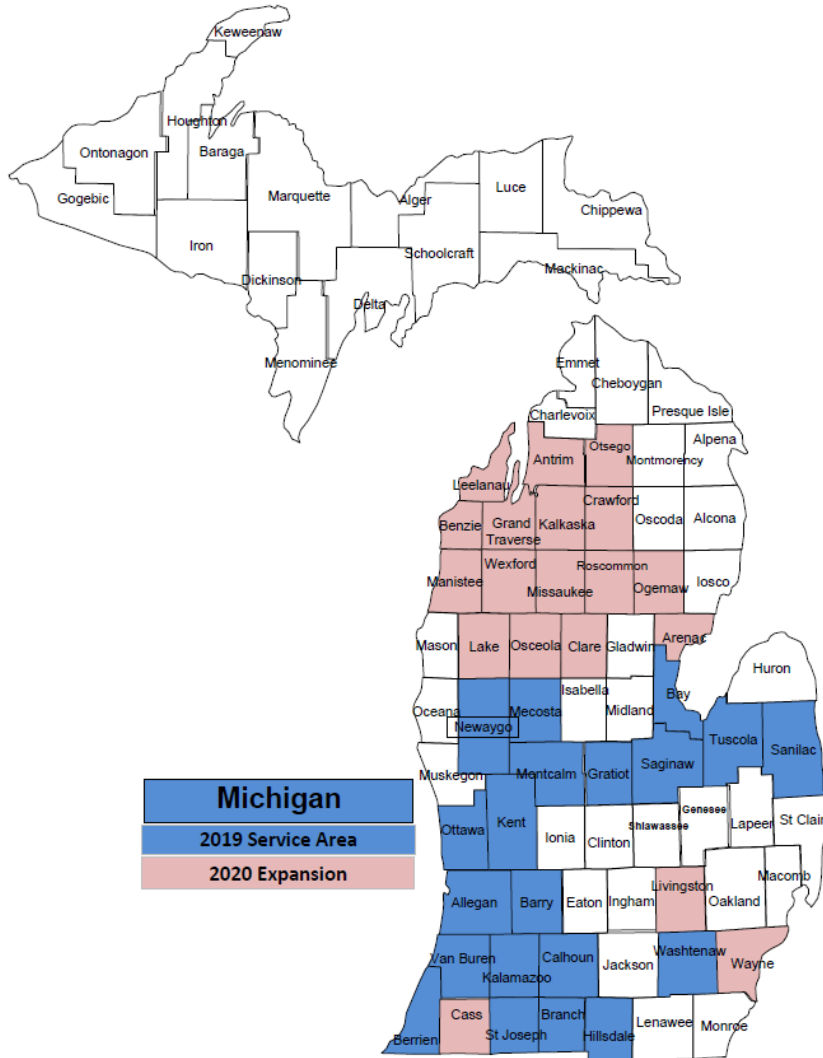
- * National Drug Code (NDC) numbers are the industry standard identifier for drugs and provide full transparency to the medication administered
- * A valid NDC number, NDC unit of measure and NDC units dispensed for the drug administered will be required for reimbursement of drugs claims on 1500, 837, UB-04 or 837i.
- * An itemized statement maybe submitted through claimsLink for reconsideration or a correct claim maybe submitted with the NDC information added to the claim

Quick Reminders

- * Veterans Affairs Community Care Network – VA CCN
 - Effective 1/22/2020 for those contracted
 - www.info.vacommunitycare.com
 - Provider Services – 844-839-6108
 - Educational video on [UHC On Air](#) VA Community Care Network channel

- * Individual Health Record (IHR)
 - Three ways to benefit your practice –
 - 1) IHR is dynamically comprehensive making it easy to see data between care providers in near-real time to help make more informed health care decisions
 - 2) IHR delivers actionable intelligence
 - 3) IHR supports health collaboration
 - UHC has a national agreement with Cerner and is working with Epic for a national agreement
 - No cost your practice or health system
 - The information is a one way street. UnitedHealthcare reports the information out
 - IHR is available through Link, your secure gateway to UHC’s self-service tools
 - Interested? Let your Advocate know so a more in-depth meeting can be set up

Dual Complete (DSNP) New Michigan Counties



- 2020 Expansion Counties:**
- Antrim
 - Arenac
 - Benzie
 - Cass
 - Clare
 - Crawford
 - Grand Traverse
 - Kalkaska
 - Lake
 - Leelanau
 - Livingston
 - Manistee
 - Missaukee
 - Ogemaw
 - Osceola
 - Otsego
 - Roscommon
 - Wayne
 - Wexford

- Existing Service Area Includes:**
- Allegan
 - Barry
 - Bay
 - Berrien
 - Branch
 - Calhoun
 - Gratiot
 - Hillsdale
 - Kalamazoo
 - Kent
 - Mecosta
 - Montcalm
 - Newaygo
 - Ottawa
 - Saginaw
 - Sanilac
 - St. Joseph
 - Tuscola
 - Van Buren
 - Washtenaw