

Michigan Revenue Cycle Association

Blue Cross Blue Shield of Michigan and Blue Care Network Update

January 24, 2020

- Blueprint for Affordability
- Authorization requests for physical, occupational and speech therapy
- Blue Cross PPO inpatient appeals time frame
- Oncology management program for Medicare Plus BlueSM PPO
- Hospital outpatient medical drugs & infusion therapies
- ConnectedCare: Ascension Genesys (GM)
- e-referral upgrades
- Provider Outreach

- Blueprint for Affordability was previously called Path to Risk
- Value-based incentive programs for providers treating members in Blue Cross PPO and Medicare Plus Blue PPO
- Blue Cross, doctors and hospitals collaborated to provide quality care in cost efficient ways:
 - coordinating patients care with the other doctors,
 - preventing rehospitalization,
 - avoiding unnecessary testing and reducing complications or errors.

- For physical, occupational or speech therapy services in 2019 continuing into 2020 authorization requests:
 - Submit to eviCore healthcare
 - Additional visits: 14 days prior to or seven days after requested start date
 - Waiver visits granted through Landmark Healthcare no longer apply
 - Providers submit clinical information with their requests
- eviCore manages therapy services for non-autism diagnoses:
 - Physical and occupational therapy for Medicare Plus Blue PPO, BCN HMO and BCN Advantage members
 - Speech therapy for BCN HMO and BCN Advantage members
- Additional information is available on **ereferrals.bcbsm.com**

[Provider appeal time frame extended for Blue Cross' PPO admissions](#) -

The Record January 2020

- Appeals for denied **Inpatient Authorization** must be submitted within **45** days from the date of denial
 - Extended the deadline from 30 to 45 days
 - Aligns requirements with other Blue Cross and BCN products
- Peer-to-peer review requests must be submitted within 14 days of the denial and before an appeal
- *The above does NOT apply to claim and billing appeals*

Reminder: Oncology management program effective for MA plans in

January - The Record November 2019

- Effective January 2020 for Medicare Plus Blue PPO and BCN Advantage
- New utilization management program for medical oncology
- Authorizations must be obtained from AIM Specialty Health®
- List of medications on **ereferrals.bcbsm.com** under *AIM Managed Care Procedures*: [Medical oncology drugs](#)

Starting Jan. 1, we'll change how we cover some drugs

Certain infusion drugs won't be covered in outpatient hospitals, starting in January - The Record December 2019

- Added two more medical drugs to commercial site
- Set new quantity limits on certain drugs
- For complete list of 2020 covered drugs go to:
 - bcbsm.com/pharmacy
 - [Blue Cross' PPO and BCN HMO drug list \(PDF\)](#)
 - [Medicare Plus Blue and BCN Advantage drug list \(PDF\)](#)

General Motors Connected Care: Ascension plan option

[GM ConnectedCare: Ascension Genesys plan option effective in](#)

[January](#) - The Record December 2019

- Effective January 1, 2020, General Motors offers a new medical plan option named Connected Care: Ascension Genesys for:
 - Salaried employees
 - Eligible dependents in selected ZIP codes in the Flint area
 - Includes medical surgical and hearing services
 - Plan NOT affiliated with BCN Advantage ConnectedCare
 - Member's ID cards - Group number 83640

[*e-referral upgrades coming in February*](#) - The Record January
2020

Enhancing the e-referral system to make it easier to use (scheduled for mid-February 2020)

- Flag referrals and authorizations that require follow up
- New feature in My List page and Case Communications
- Webinars to learn more about changes

Scheduled webinars to learn more about changes::

- Tuesday, January 28, 2020 - 2 to 2:30 p.m.
- Wednesday, January 29, 2020 - 11 to 11:30 a.m.
- Tuesday, February 4, 2020 - 10 to 10:30 a.m.

For additional information refer to ereferrals.bcbsm.com and Page 44 of the January-February 2020 *BCN Provider News*:
[*e-referral upgrades coming in February*](#)

[Provider Outreach is now Provider Engagement and Transformation](#) - The

Record January 2020

- Renamed to Provider Engagement and Transformation
- Provider consultants' department
- Consultant responsibility:
 - to educate on processes and programs
 - develop and maintain positive strong relationship
- Manuals and all other communications will be updated
- [Reminder: Here's how to find help](#) – The Record January 2020

Questions

