

MSHO Payer Conference 2019



2019 Updates



New Updates

- HealthHelp
- Equian
- eviCore
- Cotiviti
- Provider Updates
- CHAMPS
- PCMH Incentive Program
- Medicare Transition, January 1, 2020

HealthHelp

- Provides expert peer consultation and the latest evidence-based medical criteria
- Prior authorizations for Oncology and Radiation Therapy 2D and 3D
- Access website at **healthhelp.com** or call **888-285-0562**

Equian

- Reviewing facility claims
- Itemized bill submission
 - Secure SSH File Transfer Protocol (SFTP)
 - Email **claimsadmin@equian.com**
 - Mail

Medical Claims Coordinator Admin

600 12th St., Ste 300

Golden, CO 80401

or Fax 800-435-2049

eviCore

- Prior authorizations required for:
 - Radiology and cardiology services
 - Outpatient, elective/non-emergent and diagnostic services

Authorization is not required for inpatient radiology, procedures performed in the ER, 23-hour observation, x-rays and obstetrical ultrasounds.

eviCore

- PT, OT, genetic testing, pain management, and sleep studies expansion for MeridianHealth (Medicaid) and MeridianChoice (Commercial) as of October 1, 2019
- Medicare transition is effective January 1, 2020
- Webinars available in October and November for additional training
- Visit evicore.com/healthplan/meridian_wellcare for additional information

Cotiviti

- Enhanced retrospective claim review process
- Improved accuracy of pre-post payment systems
- Data mining and clinical chart/DRG reviews

Provider Updates

- New Monthly Provider Newsletters
 - Visit **mhplan.com** under “Bulletins”
- Request a Claim Dispute Form
 - Visit **mhplan.com** under “Documents and Forms”

CHAMPS

- Enrollment Requirements for Prescribers
- Affects Medicaid, Healthy Michigan Plan, Children's Special Health Care Services (CSHCS) and Maternity Outpatient Medical Services (MOMS)
- Medicaid Enrollment Requirements to Providers who prescribe drugs to Medicaid beneficiaries along with claims
- Provider enrollment, visit **www.michigan.gov/medicaidproviders**

PCMH Provider Incentive Program

- From October 1, 2019 to December 31, 2019, Meridian will recognize the following:
 - Accreditation Association for Ambulatory Health Care – Home Medical (AAAHC)
 - The Joint Commission – PCMH (TJC)
 - Commission of Accreditation of Rehabilitation Facilities – Health Home (CARF)
 - Utilization Accreditation Commission (URAC)

Provider Demographic Updates

- Methods to verify or update your information
 - Email at **providerupdate@mhplan.com**
 - Fax to **313-481-7540**
 - Mail

Medicare Transition

On January 1, 2020,
MeridianCare (HMO/SNP)
will called WellCare.