



Unlock Your Financial Success

REDEFINING REVENUE CYCLE

Quadax

By the Numbers

50+ Years

Market Leader in
Clearinghouse
Software & Services

273M+

Annual Electronic
Transactions (70M+)

99.7%

Industry Leading
First-Pass Clean
Claim Rate

650M+

Monthly Charges

95%

Client Retention
Rating

4,300

Active Payers

\$32B+

Provider Payments

86M+

Annual Claims
(21.7M+)

- ✓ **PROVEN EXPERTISE** with over 50+ years of Revenue Cycle Management success
- ✓ **INDUSTRY LEADING** customizable edits with 99.7% first-past clean claim rate
- ✓ **INDIVIDUALIZED SUPPORT** from a dedicated account Management team
- ✓ **AUTOMATED EFFICIENCY** to streamline your billing and financial operations
- ✓ **BEYOND A CLEARINGHOUSE**, we offer a full suite of solutions for claims, audits, analytics, and patient access
- ✓ **CLIENT SUCCESS**

"Quadax's exceptional customer service team helped us make informed decisions, guiding us through each step to identify opportunities and resolve issues. They went above and beyond to deliver superior service for our success."



Intelligent Solutions to improve the consumer financial experience and drive better outcomes.



CLAIMS MANAGEMENT

- **Claims Processing**
- **DDE Access**
- **Integrated Coverage Validation (ICV)**
 - Check real-time payer data during claim validation to reduce rejection and denials
- **Automated Secondary Claim**
- **Claims Status**
 - Real-time, Batch and Automated
- **Claim Attachments**
 - Electronic, Fax, Print and Mail
- **FISS Reporting**
- **Customizable Rules-Engine (XpressBiller)**
 - Manage your own rules and custom edits in real-time



REIMBURSEMENT MANAGEMENT

- **Electronic Remittance Processing**
- **Hardcopy EOB to 835 Conversion (RemitMax)**
- **EOB Creation**
- **Automated Denial Workflow**
- **835 Posting Files**
- **Appeal Templates**
- **Searchable Archive**
- **Contract Management**



COVERAGE VALIDATION

- **Eligibility Verification**
 - Real-Time, Batch and Integrated



PATIENT ACCESS

Bridge gaps with seamless staff workflows and patient-friendly payment options, powered by tools that ensure accuracy in eligibility verification, medical necessity, and prior authorization.

- **Out-of-Pocket Estimation** – Provide financial clarity upfront.
- **Patient Payment Portal** – Enable easy access to billing and payment.
- **Payment Resolution & Flexible Payment Plan Options** – Convenient payment plan solutions.



PATIENT ENGAGEMENT

A powerful, customizable suite of tools designed to streamline your intake process, enhance efficiency, and seamlessly adapt to your unique workflow.

- **Contactless Check-in**
- **Digital Intake Forms**
- **Payment Processing**
- **Intelligent Patient Communication**
- **Patient Statements**

IQ: INTELLIGENCE BY QUADAX

DECISION INTELLIGENCE

Insights you need to make more informed decisions, faster.

- Consolidated, user-friendly analytics
- Drill-through reporting for root cause analysis
- Natural language querying
- Benchmarking and systematic alerts
- Scheduled reporting with automated delivery
- Drive process improvement

DATA-DRIVEN DASHBOARDS

Insights for comparisons, improvements, and cash flow trends.

- **Clearinghouse Edits** - Track error trends affecting clean claim rates.
- **Payer Rejections** - Identify payer error patterns to reduce rework.
- **Remittance Denials** - Analyze denials to prevent future issues.
- **Claims & Payments** - Gain insights into revenue drivers.

PREDICTIVE INTELLIGENCE

Predict denials/expected payment, prioritize claim workflows, cash flow forecasting.

- Predicts denials, time-to-payment, and key insights
- Supports accurate cash flow projections
- Enables real-time adjustments to billing and workflows

SAFETYNET BACKUP CLEARINGHOUSE

Quadax's reliable backup solution that ensures uninterrupted claims processing.

How SafetyNet Works:

- ✓ **PRECONFIGURED BACKUP** - Immediate fallback alongside primary clearinghouse.
- ✓ **STREAMLINED INTEGRATION & SETUP** - Establish permissions, workflows, provider enrollment.
- ✓ **INSTANT FAILOVER** - Switch to production mode immediately.
- ✓ **PROVEN PERFORMANCE & PRECISION** - Xpeditor ensures 99.7% first-pass clean claim rate.



FLEXIBLE OPTIONS:

- **Backup-Only:** SafetyNet on standby, ready for rapid activation
- **Secondary Vendor for Select Payers:** Process claims for specific payers, alongside your primary clearinghouse
- **Secondary Vendor for Specific Line of Business:** Support your clearinghouse needs for distinct service lines



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