

## Michigan Revenue Cycle Association (MRCA)

October 16, 2026

Okemos Conference Center  
9:00 a.m. – 2:00 p.m.



### **Exclusive Face-to-Face Time to “Meet with the Payers”**

You are invited to participate in an **Exclusive** MRCA Event! This event will help facilities with claim resolution by providing an opportunity to meet with four payers face-to-face on Friday, October 16, 2026.

Participating Payers:

**Aetna** -- Kiley Radel [kradel@aetna.com](mailto:kradel@aetna.com)

**Blue Cross Blue Shield** -- [SpeakersBureau@bcbsm.com](mailto:SpeakersBureau@bcbsm.com)

**MDHHS** – Danielle Vallejo and Amanda Klein [ProviderSupport@michigan.gov](mailto:ProviderSupport@michigan.gov)

**United Healthcare** -- Jarrett, Jacquelyn [jjarrett@uhc.com](mailto:jjarrett@uhc.com)

Updates will be followed by scheduled time for facilities to meet face-to-face with the payers listed above.

In addition, we will have breakout table discussions to allow facilities to share information and ask questions of other facilities using the same business system. There will also be an opportunity to discuss claim and registration issues with your peers.

**[Register To Attend TODAY!](#)**

Upon Registration, **you will be asked to provide which payers you wish to meet.**

Send problem claim(s) and pertinent information to the payer two weeks prior to the meeting date, to allow them time to research.

**Blue Cross Blue Shield** is requesting for each that the hospital provide a brief timeline or summary outlining the steps they have already taken to resolve the concern. This checklist would include:

- Date and nature of the original denial or issue. (Our team will not engage in any claim beyond the timely filing limit/ appeal consideration requirements).
- Status or research completed through the appropriate servicing area. (list team(s) and steps to correct the issue.
- Supporting documentation that was submitted or may impact the claim outcome.
- Any inquiries submitted and the responses received.
- Any additional steps taken to resolve the issue and where the issue currently stands.
- Specific question or outcome the hospital is seeking from the discussion.

## MEETING REGISTRATION INFORMATION

[Register Here](#)

(Even if paying by check)

**Please register by October 9, 2026**

**MRCA Member's cost: FREE**

**Non-Member's cost for Meeting: \$100**

As an MRCA member, there is no charge for regular meetings. We encourage guests to attend; however, there is a charge for non-members.

Guests can register in advance and pay online through the link above, pay by check at the meeting, or mail to McLaren Central Michigan 1221 South Drive, Attn: Renee Sheneman, Compliance Department Mt. Pleasant, MI 4858. Make checks payable to: MRCA

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